

Path length limitation (Windows)

Windows supports folder paths up to 256 characters, including the full path and file name. If this limit is exceeded, Windows may block access to the file.

How Sterling manages long paths

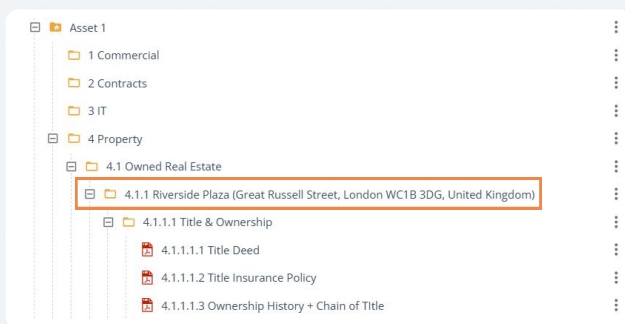
To meet the Windows character limit, folder and file names are automatically shortened during bulk download.

Any items that still exceed the limit are moved to the 'Files Exceed Windows Path Limit' folder.

How to avoid path length issues

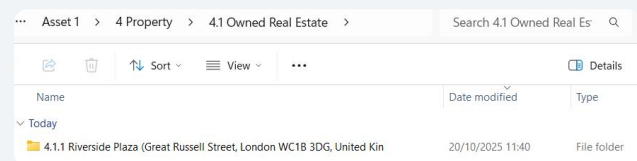
To reduce the risk of long paths, we recommend saving bulk downloads to a simple, high-level location (for example: C:\Downloads).

Before Download (In the Project)



Asset 1\4 Property\4.1 Owned Real Estate\4.1.1
Riverside Plaza (Great Russel Street, London
WC18 3DG, United Kingdom)

After Download (On Windows Device)



Asset 1\4 Property\4.1 Owned Real Estate\4.1.1
Riverside Plaza (Great Russel Street, London
WC18 3DG, United Kin